

Students Satisfaction Survey:

Feedbacks are taken from the students about the various aspects of the institution. The institution adopts two types of feedbacks for the students in a year 2020-21 for the existing students and for the outgoing students. The IQAC has designed feedback questionnaire for both covering all the aspects of the institution. The students provide feedback in a five point scale on various attributes. The feedback is completely bias - free and transparent because the students are advised not to mention their names or roll numbers. The feedback is taken both online and offline and is later analysed by the IQAC. After vivid analysis on each attribute, the IQAC places the outcomes before the Academic Council of the Institution. The Council after going through the findings in detail advises corrective measures for improvement on the attributes where the feedback is poor and needs improvement.

The sample questionnaire for existing students is given below:



GANDHI INSTITUTE FOR TECHNOLOGICAL ADVANCEMENT (GITA) **BHUBANESWAR** **ONGOING STUDENT FEEDBACK FORM**

Please answer the questions below to help the authorities of G.I.T.A. for improving the methodology of teaching learning process. Tick mark against the appropriate square block.

5 – Excellent, 4 – Very Good, 3 – Good, 2 – Average, 1 – Poor

1.	Academics is the strength of your college	☐	☐	☐	☐	☐
2.	How do you rate the available infrastructure of the college?	☐	☐	☐	☐	☐
3.	Library is the Gyan Mandir. How do you find it useful?	☐	☐	☐	☐	☐
4.	The green environment at GITA helps maintaining peace of mind, a must for students.	☐	☐	☐	☐	☐
5.	Hostel is a place to leave with your friends. How do you rate your hostel?	☐	☐	☐	☐	☐
6.	Rate your food in your hostel.	☐	☐	☐	☐	☐
7.	Rate the food available in the Food Court (Canteen).	☐	☐	☐	☐	☐
8.	Hygienic condition of the College/Hostel.	☐	☐	☐	☐	☐

9.	Study hour is important. Do you feel comfortable during study hours?	5 4 3 2 1
10.	Your proctor interacts with you/your parents. How do you rate this?	5 4 3 2 1
11.	Your proctor knows your name and contact number.	5 4 3 2 1
12.	Are you satisfied with other facilities available?	5 4 3 2 1
13.	How do you rate your teacher?	5 4 3 2 1
14.	Co-curricular and extracurricular activities of the college?	5 4 3 2 1
15.	You would recommend your friends/near/dear to study in GITA?	5 4 3 2 1
Any other suggestion for improvement :		

Analysis of Students Satisfaction Survey(Existing):

5 – Excellent, 4 – Very Good, 3 – Good, 2 – Average, 1 - Poor

SL. NO.	ATTRIBUTES	5	4	3	2	1	COMMENTS
1	Academics is the strength of your college	83%	15%	02%	0	0	Excellent
2	How do you rate the available infrastructure of the college?	75%	11%	13%	01%	0	Excellent
3	Library is the Gyan Mandir. How do you find it useful?	94%	05%	01%	0	0	Excellent
4	The green environment at GITA helps maintaining peace of mind, a must for students.	79%	26%	03%	02%	0	Excellent
5	Hostel is a place to leave with your friends. How do you rate your hostel?	70%	12%	14%	02%	02%	Needs Improvement

6	Rate your food in your hostel.	63%	17%	10%	07%	03%	Needs Improvement
7	Rate the food available in the Food Court (Canteen).	77%	18%	05%	0	0	Excellent
8	Hygienic condition of the College/Hostel.	76%	14%	06%	04%	0	Excellent
9	Study hour is important. Do you feel comfortable during study hours?	98%	02%	0	0	0	Excellent
10	Your proctor interacts with you/your parents. How do you rate this?	94%	06%	0	0	0	Excellent
11	Your proctor knows your name and contact number.	100%	0	0	0	0	Excellent
12	Are you satisfied with other facilities available?	83%	08%	05%	02%	0	Excellent
13	How do you rate your teacher?	89%	06%	05%	0	0	Excellent
14	Co-curricular and extracurricular activities of the college?	72%	07%	12%	09%	0	Excellent
15	You would recommend your friends/near/dear to study in GITA?	88%	03%	02%	07%	0	Excellent

The sample questionnaire for outgoing students is given below:



GANDHI INSTITUTE FOR TECHNOLOGICAL ADVANCEMENT (GITA)
BHUBANESWAR
OUTGOING STUDENT FEEDBACK (EXIT SURVEY) FORM

Program Name:..... Date:.....

Participant Name:

Please answer the questions below to help the authorities of GITA Bhubaneswar for improving the methodology of teaching learning process. Tick mark against the appropriate square block.

5 – Excellent, 4 – Very Good, 3 – Good, 2 – Average, 1 - Poor

	Skills and Knowledge	Ratings(1=Fair),(5=Excellent)				
1	Have you improved your communication skill through curriculum and co-curriculum activities of G.I.T.A. ?	☐	☐	☐	☐	☐
2	Are you able to implement your knowledge of mathematics to solve critical problems of engineering ?	☐	☐	☐	☐	☐
3	Have you learnt team work skills ?	☐	☐	☐	☐	☐
4	Have you improved your leadership skills ?	☐	☐	☐	☐	☐

5	Are you interested in continuous learning ?	5	4	3	2	1
6	Are you interested to establish your enterprise ?	5	4	3	2	1
7	How do you rate yourself committed towards society ?	5	4	3	2	1
8	How confident you are about your technical knowledge ?	5	4	3	2	1
9	Are you acquainted to use modern tools & engineering concepts ?	5	4	3	2	1
10	What level of importance that you give for professional ethics & social responsibilities?	5	4	3	2	1
Give your comments for further developments that are needed in GITA's Academic & Non-Academic activities. .						
Email ID: Phone Number:						

Your feedback is valuable, which will lead to achieve further improvement in the system.

Analysis of Students Satisfaction Survey(Outgoing):**5 – Excellent, 4 – Very Good, 3 – Good, 2 – Average, 1 - Poor**

SL. NO.	ATTRIBUTES	5	4	3	2	1	COMMENTS
1	Have you improved your communication skill through curriculum and co-curriculum activities of G.I.T.A. ?	73%	13%	10%	04%	0	Excellent
2	Are you able to implement your knowledge of mathematics to solve critical problems of engineering?	79%	16%	05%	0	0	Excellent
3	Have you learnt team work skills?	79%	10%	03%	07%	01%	Excellent
4	Have you improved your leadership skills?	71%	22%	03%	04%	0	Excellent
5	Are you interested in continuous learning?	32%	21%	23%	23%	01%	Needs Improvement
6	Are you interested to establish your enterprise?	22%	08%	25%	27%	18%	Needs Improvement
7	How do you rate yourself committed towards society?	91%	07%	02%	0	0	Excellent
8	How confident you are about your technical knowledge?	88%	08%	04%	0	0	Excellent
9	Are you acquainted to use modern tools & engineering concepts?	89%	06%	04%	01%	0	Excellent
10	What level of importance that you give for professional ethics & social responsibilities?	94%	04%	02%	0	0	Excellent