

# Students Satisfaction Survey:

**Feedback serves as a crucial mechanism for continuous enhancement within any institution. At GITA Autonomous College (GAC), a dual approach is utilized to gather insights from students.**

**Feedback from Current Students:** GAC solicits feedback from its current students twice annually—once during the first semester and again during the second. The feedback questionnaire comprehensively addresses various facets of the institution, including teaching, learning, infrastructure, facilities, and administration. Students provide their responses on a five-point scale, with the option to remain anonymous as names and roll numbers are not required. Feedback is collected through both online and offline platforms.

**Feedback from Graduating Students:** Additionally, GAC collects feedback from outgoing students at the conclusion of their studies. This feedback is instrumental in evaluating the overall student experience and identifying areas for further improvement.

The gathered feedback is meticulously analysed by the Internal Quality Assurance Cell (IQAC). The IQAC presents its findings to the Academic Council, which then makes recommendations for enhancements. These recommendations are subsequently implemented by the relevant departments within the college.

GAC's feedback mechanism is a vital tool in elevating the quality of education and the overall student experience. It ensures that the college remains responsive to the needs of its students and continuously strives for excellence.

The sample questionnaire for existing students is given below:



**GITA AUTONOMOUS COLLEGE**  
**BHUBANESWAR**  
**ONGOING STUDENT FEEDBACK FORM**

Please answer the questions below to help the authorities of GITA AUTONOMOUS COLLEGE for improving the methodology of teaching learning process. Tick mark against the appropriate square block.

**5 – Excellent, 4 – Very Good, 3 – Good, 2 – Average, 1 – Poor**

1.	Academics is the strength of your college	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2.	How do you rate the available infrastructure of the college?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3.	Library is the Gyan Mandir. How do you find it useful?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4.	The green environment at GITA helps maintaining peace of mind, a must for students.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
5.	Hostel is a place to leave with your friends. How do you rate your hostel?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
6.	Rate your food in your hostel.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
7.	Rate the food available in the Food Court (Canteen).	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
8.	Hygienic condition of the College/Hostel.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

9.	Study hour is important. Do you feel comfortable during study hours?	<div>5</div> <div>4</div> <div>3</div> <div>2</div> <div>1</div>
10.	Your proctor interacts with you/your parents. How do you rate this?	<div>5</div> <div>4</div> <div>3</div> <div>2</div> <div>1</div>
11.	Your proctor knows your name and contact number.	<div>5</div> <div>4</div> <div>3</div> <div>2</div> <div>1</div>
12.	Are you satisfied with other facilities available?	<div>5</div> <div>4</div> <div>3</div> <div>2</div> <div>1</div>
13.	How do you rate your teacher?	<div>5</div> <div>4</div> <div>3</div> <div>2</div> <div>1</div>
14.	Co-curricular and extracurricular activities of the college?	<div>5</div> <div>4</div> <div>3</div> <div>2</div> <div>1</div>
15.	You would recommend your friends/near/dear to study in GITA?	<div>5</div> <div>4</div> <div>3</div> <div>2</div> <div>1</div>
<b>Any other suggestion for improvement:</b>		

**Analysis of Students Satisfaction Survey (Existing):**

**5 – Excellent, 4 – Very Good, 3 – Good, 2 – Average, 1 - Poor**

SL. NO.	ATTRIBUTES	5	4	3	2	1	COMMENTS
1	Academics is the strength of your college	84%	15%	01%	0	0	Excellent
2	How do you rate the available? infrastructure of the college?	75%	11%	13%	01%	0	Excellent
3	Library is the Gyan Mandir. How do you find it useful?	93%	06%	01%	0	0	Excellent
4	The green environment at GITA helps maintaining peace of mind, a must for students.	91%	5%	03%	01%	0	Excellent
5	Hostel is a place to leave with your friends. How do you rate your hostel?	81%	2%	13%	02%	02%	Needs Improvement

6	Rate your food in your hostel.	67%	15%	9%	06%	03%	Needs Improvement
7	Rate the food available in the Food Court (Canteen).	79%	16%	05%	0	0	Excellent
8	Hygienic condition of the College/Hostel.	74%	17%	05%	04%	0	Excellent
9	Study hour is important. Do you feel comfortable during study hours?	96%	04%	0	0	0	Excellent
10	Your proctor interacts with you/your parents. How do you rate this?	97%	03%	0	0	0	Excellent
11	Your proctor knows your name and contact number.	98%	02%	0	0	0	Excellent
12	Are you satisfied with other facilities available?	85%	08%	05%	02%	0	Excellent
13	How do you rate your teacher?	92%	05%	05%	0	0	Excellent
14	Co-curricular and extracurricular activities of the college?	83%	06%	2%	09%	0	Excellent
15	You would recommend your friends/near/dear to study in GITA?	88%	04%	02%	06%	0	Excellent

The sample questionnaire for outgoing students is given below:



**GITA AUTONOMOUS COLLEGE**  
**BHUBANESWAR**  
**OUTGOING STUDENT FEEDBACK (EXIT SURVEY) FORM**

Program Name..... Date.....

Participant Name: .....

Please answer the questions below to help the authorities of GITA Bhubaneswar for improving the methodology of teaching learning process. Tick mark against the appropriate square block.

**5 – Excellent, 4 – Very Good, 3 – Good, 2 – Average, 1 - Poor**

	Skills and Knowledge	Ratings(1=Fair),(5=Excellent)				
1	Have you improved your communication skill through curriculum and co-curriculum activities of G.I.T.A.?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
2	Are you able to implement your knowledge of mathematics to solve critical problems of engineering?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
3	Have you learnt team work skills?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
4	Have you improved your leadership skills?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

5	Are you interested in continuous learning?	<div>5</div>	<div>4</div>	<div>3</div>	<div>2</div>	<div>1</div>
6	Are you interested to establish your enterprise?	<div>5</div>	<div>4</div>	<div>3</div>	<div>2</div>	<div>1</div>
7	How do you rate yourself committed towards society?	<div>5</div>	<div>4</div>	<div>3</div>	<div>2</div>	<div>1</div>
8	How confident you are about your technical knowledge?	<div>5</div>	<div>4</div>	<div>3</div>	<div>2</div>	<div>1</div>
9	Are you acquainted to use modern tools & engineering concepts?	<div>5</div>	<div>4</div>	<div>3</div>	<div>2</div>	<div>1</div>
10	What level of importance that you give for professional ethics & social responsibilities?	<div>5</div>	<div>4</div>	<div>3</div>	<div>2</div>	<div>1</div>
<p>Give your comments for further developments that are needed in GITA's Academic &amp; Non-Academic activities.</p> <p>.</p>						
<p>Email ID: <span style="float: right;">Phone Number:</span></p>						

**Your feedback is valuable, which will lead to achieve further improvement in the system.**

**Analysis of Students Satisfaction Survey (Outgoing):****5 – Excellent, 4 – Very Good, 3 – Good, 2 – Average, 1 - Poor**

SL. NO.	ATTRIBUTES	5	4	3	2	1	COMMENTS
1	Have you improved your communication skill through curriculum and co-curriculum activities of G.I.T.A.?	76%	11%	9%	04%	0	Excellent
2	Are you able to implement your knowledge of mathematics to solve critical problems of engineering?	80%	14%	06%	0	0	Excellent
3	Have you learnt team work skills?	83%	10%	03%	04%	0	Excellent
4	Have you improved your leadership skills?	75%	20%	03%	02%	0	Excellent
5	Are you interested in continuous learning?	44%	21%	23%	11%	01%	Needs Improvement
6	Are you interested to establish your enterprise?	46%	08%	19%	16%	11%	Needs Improvement
7	How do you rate yourself committed towards society?	93%	04%	03%	0	0	Excellent
8	How confident you are about your technical knowledge?	92%	06%	02%	0	0	Excellent
9	Are you acquainted to use modern tools & engineering concepts?	91%	07%	02%	0	0	Excellent
10	What level of importance that you give for professional ethics & social responsibilities?	93%	05%	02%	0	0	Excellent